



City of Oakland 9-1-1 Registry

The City of Oakland **9-1-1 Registry** program allows people with disabilities and senior citizens to provide information about their health and medical needs to the City. This information is used for the purpose of providing effective and fast emergency services. This program is free and voluntary. All information provided to the City will be kept confidential.

How It Works

- Step 1:* You fill out the “City of Oakland 9-1-1 Registry Questionnaire” and return it to the address at the end of the form.
- Step 2:* The City of Oakland Fire Department enters your information into a secure and confidential computer database.
- Step 3:* During an emergency situation, your information will be available to local 9-1-1 dispatchers. These dispatchers can pass on your information to the medical professionals sent to your home or other location so they provide you with better emergency care.

Eligibility Requirements

To be eligible to participate in this voluntary program, you must:

- live in the City of Oakland – AND –
- be a person with a disability – OR – a senior citizen

Program Benefits

The health and medical information you provide to the 9-1-1 Registry will help emergency personnel to provide you with a better quality of care because they will know and understand your individual needs. If you require accommodations, your 9-1-1 Registry profile will notify emergency workers so they can be prepared to offer your accommodations more quickly.

Your information is always kept secure and confidential!

Contact the 9-1-1 Registry

To be a part of the program and receive the City of Oakland 9-1-1 Registry Questionnaire or to hear more information about the 9-1-1 Registry, call or write to:

City of Oakland Fire Department Office of Emergency Services
1605 Martin Luther King, Jr. Way
Oakland, CA 94612
VOICE: 510-238-3938
TTY: 510-839-6451