

SC/OPED PROGRAM Do's and Don'ts

Do:

- Do make sure that your vehicle is in proper operating condition and clean for your passenger.
- Do make sure you are always prompt and on time when picking up riders.
- Do let your riders know that you are glad to be their volunteer driver.
- Do treat your riders as friends. Show genuine interest in their lives and families.
- Do show concern for their feelings and comfort.
- Do stay positive and remember that riding with you may be the high point of their day!
- Do treat everyone as an individual. Whatever their personal difficulties, emphasize their abilities.
- Do be aware of your own conditions and limits.
- Do follow all traffic rules and regulations.
- Do drive safely at all times. Most accidents occur at intersections, so concentrate on being more alert as you approach, carefully watching cross traffic, signals, lane changes and pedestrians.
- Always leave plenty of room between your vehicle and the one in front of you. If someone is tailgating you, pull over as soon as it is safe and let them go by.
- Do be aware of your rider at all times. If your rider suffers from a medical emergency, pull over and call 9-1-1.

Do Not:

- Do not carry other passengers or relatives from outside the program during volunteer hours. This program is for seniors and disabled adults from your Senior Center or site only.
- Do not run your own personal errands while transporting a rider.
- Do not expect too much from your riders. Consider their capabilities and limitations.
- Do not argue with your rider, especially while driving.
- Do not lecture riders about life or your beliefs.
- Do not drive if your reflexes or senses are impaired by medications, fatigue, or illness.
- Do not speed or drive recklessly.
- Do not anger other drivers. Give angry drivers the right of way at all times.