

Frequently Asked Questions

QUESTIONS	ANSWERS
Whom can I contact for repairing potholes and/or localized damage on City streets?	➤ The Public Works Agency (PWA) Call Center @ 615-5566. They will issue a tracking number and will forward the request to the PWA Street Supervisor for follow-up.
Who is the supervisor in Public Works?	➤ Mr. Dale Smith, Public Works Supervisor II @ 615-5472 or dcsmith@oaklandnet.com .
Whom can I contact regarding street resurfacing?	➤ Mr. Tawfic Halaby, Pavement Management Supervisor @ 238-3519 or thalaby@oaklandnet.com .
Who is the supervisor in Engineering?	➤ Mr. Jaime Heredia, Supervising Civil Engineer @ 238-2293 or jheredia@oaklandnet.com .
What Pavement Management Program (PMP) does the City use?	➤ StreetSaver -- Metropolitan Transportation Commission (MTC) Pavement Management Software v.9 (http://www.mtc.ca.gov/services/pmp/).
How does the City rank a street's condition?	➤ Pavement Distress Surveys are conducted regularly and the type, severity, and quantity of distresses are input into the StreetSaver software. The software calculates a Pavement Condition Index (PCI) , for each pavement segment based on the distresses, on a scale of 100 (brand new) to 0 (completely failed).
How does the City rank a street's priority for resurfacing?	➤ The StreetSaver software calculates the Benefit-to-Cost ratio for each pavement segment, based on the condition of the segment and the recommended treatment.
What is the current Pavement Condition Index (PCI)?	➤ In the fall of 2007, the PCI was calculated to be 63.
What is the current backlog of resurfacing work?	➤ In the fall of 2007, the backlog was calculated at above \$ 300 (three hundred) Million.
What is the current resurfacing budget?	➤ In the fall of 2007, the budget was estimated to be about \$ 7 (seven) Million per year.
How does the City's street condition compare with other Bay Area cities?	➤ In the fall of 2006, the City was ranked 99th out of 107 Bay Area Agencies: (http://www.mtc.ca.gov/news/press_releases/2006/rel376.htm).
Where can I get copy of City's 5-Year Moratorium List?	➤ The 5-Year Moratorium is available here: http://www.oaklandnet.com/cedahome_com/SiteData/cedahome/InetPub/wwwroot/main/dcsd_eng_ineeringdesign_pmp.asp .