



HELPFUL PHONE NUMBERS

INFORMATION AND REFERRAL

- Oaklanders Assistance Center..... 444-CITY (444-2489)
- Recorded Information on City Services (*Cityline*).....238-2222

ALCOHOL OUTLET PROBLEMS

- Alcoholic Beverage Control (*ABC(State)*).....622-4970
- Alcohol Outlet- Illegal/Nuisance Activity (*ABAT-Police*).....777-8680

ANIMALS

- Dead/Stray/Vicious/Nuisance Animals (*Animal Services-Police*).....777-3333
- Adoption/Licenses/Redemption (*Oakland Animal Services*).....535-5602
- Rats/Pest/Wildlife Control (*Vector Control-County*).....567-6800

AUTOMOBILES/VEHICLES

- Abandoned Vehicles- on the Street.....238-6030
- Abandoned Vehicles- on Private Property 238-3381 or 238-6040
- Automotive Repair Fraud (*State*).....800 952-5210 or 243 9410
- Illegal/Nuisance Auto Repair (*Code Enforcement*).....238-3381
- Parking Enforcement.....238-3099
- Towed Vehicle Info (*Records-Police*)238-3021
- Traffic Operations Section (*Police*).....238-3155
- Truck/Commercial Vehicle Complaints (*Police*).....238-6033

BUILDING & DEVELOPMENT

- Code Enforcement (*Building Services-CEDA*)238-3381
- Community Development Block Grants (*CDBG*)238-3716
- Contractor Complaints (*State License Board*) 800-321-2752
- Engineering Services(*Civil Engineering-CEDA*).....238-4777
- Illegal Construction (*Code Enforcement*)238-3381
- Permit Center (*Building Services-CEDA*).....238-3443
- Permit Information (*Building Services-CEDA*).....238-3891
- Permit Inspection Scheduling (*Building Services-CEDA*)238-3444
- Planning Division (*CEDA*).....238-3941
- Property Improvement Assistance (*County*)670-5398
- Property Improvement Assistance (*Residential Lending*).....238-3909
- Redevelopment Projects (*CEDA*).....238-3015
- Zoning Information (*Zoning Division-CEDA*)238-3781
- Zoning Violations (*Code Enforcement*)238-3381

BUSINESS

- Business Development (*CEDA*).....238-3627
- Business License Section (*Revenue Division*)238-3704
- Consumer Complaints (*Department of Consumer Affairs*)..... 800-952-5210
- Chamber of Commerce (*Metropolitan Chamber of Commerce*)874-4800
- Economic Development (*CEDA*).....238-3344
- Neighborhood Commercial Revitalization (*NCR*)238-3344
- Small Business Assistance (*East Bay Entrepreneur Center*) 238-3703

CITY OFFICIALS

- City Attorney238-3601
- City Auditor238-3378
- City Clerk.....238-3611
- City Council238-3266
- City Administrator238-3301
- Mayor.....238-3141

FIRE & EMERGENCY

- Emergency (*Police*) 911
- Emergency for Cell Phone.....777-3211
- Disaster and Emergency Coordination (*Emergency Services*).....238-3938
- Fire Department Administration (*Fire Services Agency*).....238-3856
- Fire Dispatch- Emergency 911 or 444-1616
- Fire Prevention Bureau238-3851
- Vegetation Fire Hazards (*Vegetation Management-Fire Services*)238-7388

HEALTH & SAFETY

- Hazardous Waste Illegal Dumping.....434 5101 or 444-3322
- Health Care and Health Services (*Public Health Dept.-County*)267-8000
- Health Hazards- Private Property (*Code Enforcement*)238-3381
- Household Hazardous Waste Disposal 800-606-6606
- Illegal Disposal in Storm Drain (*Public Works*)238-6544
- Rats/Pest Control (*Vector Control-County*).....567-6800
- Restaurant/Food- Health Complaints (*County*).....567-6700
- Sanitation Complaints- Public Property (*Public Works*).....434-5101
- West Nile Hotline.....877-968-2473

HOUSING

- Home Buyer Assistance 238-6201
- Homeless Shelter Hotline (*Eden CHAIN Line*)..... 800-774-3583
- Home Repair Assistance (*County*)670-5398
- Home Repair Assistance (*Residential Lending*).....238-3909
- Housing Condition Complaints (*Code Enforcement*)238-3381
- Housing Department (*Housing & Community Development*).....238-3015
- Housing Rights (*Sentinel Fair Housing*).....836-2687
- Illegal Housing (*Code Enforcement*)238-3381
- Public Housing Maintenance (*Oakland Housing Authority*)535-3130
- Rent Control (*Rent Adjustment Program*).....238-3721
- Subsidized Housing (*Section 8-Oakland Housing Authority*).....874-1500

NOISE COMPLAINTS

- Noise Complaints- Temporary Problems (*Police*).....777-3333
- Noise Complaints- Permanent Problems (*Code Enforcement*)238-6777

PARKING

- Abandoned Vehicles- on the Street.....238-6030
- Abandoned Vehicles- on Private Property 238-3381 or 238-6040
- Parking Citation Assistance 800-500-6484
- Parking Design- Review & Changes (*Transportation Services*).....238-3466
- Parking Enforcement238-3099
- Parking Meter Repair.....637-0211
- Residential Parking Permits.....451-0456

PARKS AND TREES

- Parks and Recreation General Assistance238-3092
- Park Grounds Maintenance.....615-5566
- Park Grounds Maintenance (*East Bay Regional Parks*)635-0135
- Park Security (*Ranger Section-Police*)482-7888
- Tree Problems (*Tree Services*).....615-5850

POLICE & CRIME

▪Emergency (Police).....	911
▪Airport Police.....	238-7146
▪Non-Emergency (Police).....	777-3333
▪Chief of Police	238-3365
▪Police Lieutenant Area 1- West Oakland/Metro	238-7149
▪Police Lieutenant Area 2- North Oakland & North Hills.....	238-7147
▪Police Lieutenant Area 3- East Lake & North Lake	535-5681
▪Police Lieutenant Area 4- Central Oakland & Central Hills.....	777-8521
▪Police Lieutenant Area 5- Central East Oakland	777-8520
▪Police Lieutenant Area 6- East Oakland	777-8524
▪Alcohol Outlet- Illegal/Nuisance Activity (ABAT-Police).....	777-8680
▪Animal Control (Animal Services-Police).....	535-5602
▪Chronic Nuisance Properties (City Administrator Nuisance Abatement)	238-7542
▪Crime/Illegal Dumping Anonymous Tip Hotline (Crimestoppers)	238-6946
▪Criminal Investigation (Police).....	238-3744
▪Domestic Violence Help (A Safe Place)	536-SAFE (536-7233)
▪Drug Activity Reporting Voicemail (Police).....	238-DRUG (238-3784)
▪Drug House Abatement (Beat Health-Police)	777-8630
▪Gang Unit (Police).....	238-6409
▪Graffiti Removal Hotline (Public Works)	238-4703
▪Litter Enforcement (Public Works).....	434-5101
▪Neighborhood Crime Prevention Coordinators (NSC).....	238-3091
▪Neighborhood Watch (Home Alert).....	238-8621
▪Park Security (Ranger Section-Police)	482-7888
▪Police Misconduct (Citizen's Police Review Board-CPRB).....	238-3159
▪Police Misconduct (Internal Affairs-Police).....	238-3161
▪Police Reports (Records-Police)	238-3021
▪Public Housing Police (Oakland Housing Authority Police).....	535-3100
▪School Police (Campus Life & Safety Section-Police).....	637-0345
▪Traffic Operations Section (Police)	238-3155

SENIOR, DISABLED, & YOUTH SERVICES

▪Child Abuse (Child Protective Services)	259-1800
▪Disabled Access Complaints (ADA Compliance Unit)	238-4524
▪Disabled Services (Center for Independent Living).....	763-9999
▪Information & Referral- Seniors & Disabled (Dept. on Aging).....	238-3931
▪Senior Abuse (Adult Protective Services)	567-6894
▪Senior Center Complaints	238-3434
▪Suicide Prevention (Crisis Hotline)	800-309-2131
▪Transportation for the Disabled (Oakland Paratransit).....	238-3036
▪Youth Services Referral (YouthLink).....	877-YOUTH-41 (877-968-8441)

STREETS, SEWERS, & PUBLIC WORKS

▪Community Clean-Up Volunteering (Keep Oakland Beautiful).....	434-5126
▪Creek Program (Public Works)	238-6600
▪Curb and Street Repainting (Public Works).....	615-5566
▪Litter Enforcement (Public Works).....	615-5566
▪Median Strip Maintenance (Public works)	615-5566
▪Pothole Repair (Public Works).....	615-5566
▪Sewer Maintenance (Public Works).....	615-5566
▪Sidewalk Repair (Public Works).....	777-8416
▪Speed Bump Request (Transportation Services-Public Works)	238-3466

▪Storm Drain Maintenance (Public Works).....	482-7853
▪Storm Drain/Creek Pollution (Illicit Discharge Inspector).....	238-6544
▪Street Cleaning (Illegal Dumping Hotline)	434-5101
▪Street Maintenance & Repair (Public Works).....	615-5566
▪Street Resurfacing (Public Works).....	777-8395
▪Street Sign Repair (Public Works)	615-5595
▪Street Sweeping (Sanitation-Public Works).....	434-5101
▪Traffic Signal Repair (Public Works)	615-5430
▪Weeds- on Public Property (Fire Services).....	238-7388

TRASH & BLIGHT

▪Abandoned Vehicles- on the Street.....	238-6030
▪Abandoned Vehicles- on Private Property.....	238-3381 or 238-6040
▪Blight on Private Property (Code Enforcement)	238-3381
▪Bulky Waste Pick-Up Scheduling (Waste Management)	613-8710
▪Community Clean-Up Volunteering (Keep Oakland Beautiful).....	434-5126
▪Code Enforcement (Building Services-CEDA)	238-3381
▪Creeks/Clean Water Hotline (Public Works)	238-6600
▪Freeway and Underpass Maintenance (Caltrans).....	614-5942
▪Garbage Collection Service (Waste Management)	613-8710
▪Graffiti/Poster Removal Hotline (Public Works).....	238-4703
▪Household Hazardous Waste Disposal	800-606-6606
▪Illegal Dumping- on Public Property (Public Works).....	434-5101
▪Litter Container Complaints & Requests (Public Works).....	434-5108
▪Litter Enforcement (Public Works).....	434-5101
▪Public Housing Maintenance (Oakland Housing Authority)	874-1520
▪Railroad Property Maintenance (Union Pacific).....	916-789-6355
▪Recycling & Garbage Collection Complaints (Public Works).....	238-7283
▪School Property Maintenance (Oakland Unified School District).....	879-8582
▪Shoes on Utility Lines- Removal (Public Works).....	238-3651
▪Street Cleaning/Sweeping (Public Works).....	434-5101
▪Trash- on Private Property (Code Enforcement).....	238-3381
▪Trash- on Public Property (Illegal Dumping Hotline)	434-5101
▪Vacant Lot- Nuisance/Blight (Code Enforcement)	238-3381

VARIOUS AGENCIES & SERVICES

▪AC Transit.....	891-4777
▪Air Pollution (Bay Area Air Quality Management)	800-334-6367
▪Airport and Waterfront (Port of Oakland).....	627-1100
▪BART (Bay Area Rapid Transit)	464-6000
▪Birth /Death/Marriage Certificates (County Recorder).....	272-6363
▪Cable T.V. Complaints (City Clerk)	238-3567
▪Consumer Complaints (Department of Consumer Affairs).....	800-952-5210
▪EBMUD- Water Service (East Bay Municipal Utilities District).....	866-403-2683
▪Events & Tourist Info (Oakland Convention and Visitors Bureau).....	839-9000
▪Legal/Civil Matters (Superior Court of Alameda County).....	272-6070
▪Library Information (Oakland Public Library).....	238-3134
▪Liens- Information and Payment (Central Collections).....	238-3287
▪Mediation/Conflict Resolution (East Bay Community Mediation)	548-2377
▪Property Records (County Assessor).....	272-3787
▪Schools- Oakland Public (Oakland Unified School District).....	879-8582
▪Special Activity Permits (City Administrator)	238-6914